

Information Notice Regarding the Processing of Your Personal Data

Pharmacovigilance

Your personal data as a reporter and/or as a person experiencing an adverse event are processed as part of our company's pharmacovigilance obligations.

The purpose of this information notice is to inform you about the existence and modalities of the processing of your personal data.

→ Note to non-patient reporters:

Since we do not have access to the identity of the person experiencing an adverse event, we ask you to kindly provide them with this explanatory notice by the means you deem most appropriate (email, hand delivery, etc.) in the interest of transparency and understanding of the processing of their personal data.

- **Who is the data controller?**

Ceva Santé Animale S.A., the Marketing Authorization Holder (MAH) for the products, acts as the data controller.

If a subsidiary or partner of Ceva Santé Animale holds the Marketing Authorization, both entities act as joint data controllers. The MAH is indicated in the product leaflet.

If the subsidiary is not the MAH, it may still collect reports of pharmacovigilance cases on behalf of Ceva Santé Animale S.A. In this case, the subsidiary acts as a data processor.

The data controller determines the purposes for which your data is collected and processed, as well as the means to achieve these purposes.

- **What are the purposes of the processing?**

The processing of your personal data aims to allow the recording and evaluation of safety information resulting from the use of Ceva products to ensure their safety (continuous evaluation of their benefit/risk balance).

Specifically, the processing aims to enable:

- The collection, recording, analysis, documentation, monitoring, and retention of safety information data, as well as their transmission to health authorities when required by regulations and, where applicable, to our partners.
- The management of contacts by the data controller mentioned above. This may involve you as a reporter or any other healthcare professional who may be questioned to obtain, in compliance with medical confidentiality, details about the reported pharmacovigilance case.

- **What legal basis allows us to process your data?**

The processing of personal data is lawful only if it is based on a legal basis.

The legal basis defined for this processing is compliance with a legal obligation: Pharmacovigilance regulations including European commission implementing regulation (EU 2021/1281).

More specifically, for special categories of data, including health data, their processing is necessary for reasons of public interest in the field of public health. This processing aims to ensure compliance with high standards of quality and safety of medicines. The failure to provide data of the person experiencing an adverse event will not impact their relationship with their healthcare professional.

- **What data do we collect?**

As part of this processing, we collect:

- Data of the reporter and any healthcare professional who may provide information: name, first name, postal, electronic, and telephone contact details, and, where applicable, the specialty of the concerned healthcare professional.
- Data related to the person exposed to the product involved in the pharmacovigilance case: data allowing indirect identification of the exposed patient (date of birth/age, initials), data related to the identification of the product involved in the reported pharmacovigilance case (e.g., brand name, batch number, etc.), health data including administered treatments, examination results, nature of the adverse health event(s) or any other safety information, personal or family medical history, associated diseases or events, risk factors, information related to the prescription and use of the drugs and the therapeutic management by the prescriber or healthcare professionals involved in the management of the disease or adverse health event, any other data strictly necessary for the assessment of the safety information (professional life, tobacco, alcohol, drug consumption, lifestyle and behaviors).

It is specified that only data strictly necessary for the assessment of the pharmacovigilance case is processed. We do not process the identity of the person exposed to the pharmacovigilance case unless they notify the case themselves.

- **Where do the personal data we process come from?**

- For the reporter: We obtain your personal data directly from you.
- For the person exposed to the product involved in the pharmacovigilance case: We obtain your data via a third party, particularly one or more healthcare professionals, and/or directly from you if you contact us directly.

- **Who are the recipients of the personal data?**

- Employees of the Ceva pharmacovigilance department and, where strictly necessary for the performance of their duties, other Ceva group employees (e.g., audit department employees).

When necessary and exclusively within the scope of their vigilance activities:

- Ceva subcontractors providing the database where pharmacovigilance cases are entered. These subcontractors have access to the data within the limits of their functions and

under the conditions defined by the contract binding them to the operator. Ceva ensures that subcontractors provide an adequate level of security given the nature of the processing. These subcontractors are not authorized to use the personal data received for their own purposes. Personal data is hosted by a certified or approved health data host.

- Other Ceva group companies involved in the exploitation or marketing of the involved product.
 - Partners (distributors, sales agents, pharmacovigilance service providers, etc.) of a Ceva group entity.
 - Third-party companies whose drug is involved in the notification (excluding directly identifiable data of the patient exposed to the drug who directly notified the safety information).
 - Healthcare professionals involved in the follow-up of the person experiencing an adverse event and healthcare professionals or other professionals who may provide additional information.
 - Public bodies responsible for vigilance within the scope of their missions as defined by the texts, national health authorities or agencies in Europe or outside Europe, excluding directly identifiable data of the person experiencing an adverse event who directly notified the safety information.
- **Will the data be transferred outside the European Union?**

We may transfer the processed personal data outside the European Union or the European Economic Area. In such cases, we will take the necessary measures to comply with the applicable legislation:

- Transfer of your data to a country providing an adequate level of protection according to the European Commission.
- Transfer subject to a legally binding commitment such as the standard data protection clauses adopted by the Commission or binding corporate rules.
- Transfer based on one of the exceptions provided by the legislation.

- **How long do we retain the data?**

Your data will be retained for a maximum of 70 years after the withdrawal of the active ingredient from the veterinary drug market. At the end of this period, your data will be deleted or anonymized (meaning it will be impossible to associate you with the anonymized data). Anonymized data may be used for a period longer than specified above.

- **What are your rights?**

Each person whose data is transmitted (person experiencing an adverse event and reporter) has the following rights:

- Right of access: This right allows you (i) to know if we hold personal data about you and (ii) to obtain a copy of this data.

- Right to rectification: This right allows you to rectify incomplete or inaccurate personal data concerning you.
- Right to restriction: This right allows you to temporarily suspend the use of your data in certain cases.

However, since the processing is based on compliance with a legal obligation, you do not have the right to object, the right to erasure, or the right to data portability.

To exercise your rights, we invite you to contact the Data Protection Officer at the contact details provided below.

- **How to contact us?**

For any questions regarding the processing of your personal data or to exercise your rights, you can contact our Data Protection Officer (DPO):

- By email: privacycompliance@ceva.com
- By post: Ceva Santé Animale, DPO, 7 rue Vignon, 75008 Paris, France.

If you believe, after contacting us, that your data rights are not respected, you can directly contact you can contact either the Data Protection Authority in charge: the Commission Nationale de l'Informatique et des Libertés (postal address: 3 Place de Fontenoy, TSA 80715, 75334 PARIS CEDEX 07, FRANCE; phone number: +33 (0)1 53 73 22 22, website <https://www.cnil.fr/fr/plaintes>), or the Data Protection Authority of the relevant Ceva affiliate

List of supervisory authorities in the European Union: [Membres | European Data Protection Board](#)

Date: December 8, 2025